

NATIONAL INSTITUTE FOR EMPOWERMENT OF PERSONS  
WITH MULTIPLE DISABILITIES (NIEPMD)

(Department of Empowerment of Persons with Disabilities,  
Ministry of Social Justice & Empowerment, Govt. of India)  
E.C.R. Muttukadu Kovalam P.O, Chennai- 603 112

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**E-TENDER NOTICE- HEARING AID**

National Institute for Empowerment of Persons with Multiple Disabilities (NIEPMD) is established by Government of India to provide various services to persons with Multiple Disabilities. The institute inviting e-tenders in two bid system i.e. (i) Technical bid and (ii) Financial bid from reputed agencies & Suppliers with experience in supplying ISI certified Hearing Aid to reputed institutions and who has proven track record with an annual turnover of not less than **Rupees Two Crores**. ISI certification for the quoted product is mandatory requirement for bidding. Interested bidders can apply on line through NIC e-procurement portal URL "<http://eprocure.gov.in/eprocure/app>". The tender document can also be downloaded from our website [www.niepmd.tn.nic.in](http://www.niepmd.tn.nic.in). EMD amount and cost of tender document to be paid online through NEFT / RTGS in NIEPMD as bank details mentioned in tender document. Scan copy of online payment receipt should be uploaded with tender document in support of payment evidence.

Last date for e-bidding	-	3.00 PM. on 21/03/2017
Tender Fee	-	Rs.1,000/-
EMD Amount	-	Rs.2,50,000/--
Pre-Bid Meeting	-	14/03/2017
Date & Time of Opening of Tender	-	04.00 PM. on 22/03/2017

DIRECTOR

**ASPO:**

Permission may please be given to published the Tender Notice one national daily all India edition, Indian Trade journal (ITJ), NIC e-procurement portal (as per Ministry guidelines) and Institute website for wide publicity.

**Director**

# NATIONAL INSTITUTE FOR EMPOWERMENT OF PERSONS WITH MULTIPLE DISABILITIES (NIEPMD)

(Department of Empowerment of Persons with Disabilities (Divyangjan),  
Ministry of Social Justice & Empowerment, Govt. of India)

East coast Road, Muttukadu, Kovalam (post) Chennai-603 112

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## E-TENDER NOTICE OF HEARING AID

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Pre-Bid Meeting	-	14/03/2017
Date & Time of Opening of Tender	-	04.00 PM. on 22/03/2017

**DIRECTOR**

National Institute for Empowerment of Persons with Multiple Disabilities (NIEPMD) is a Central Autonomous Body under the Department for Empowerment of Persons with Disabilities (Divyangjan), Ministry of Social Justice & Empowerment, Government of India. The Institute intends to procure approximately 3750 Nos. Hearing Aid of different variety for persons with hearing impairment. Hearing Aids are for free of cost distribution to the hearing impairment beneficiaries under ADIP scheme in Tamilnadu and other parts of India. Proposed quantity may increase or decrease base on NIEPMD programme requirement.

The institute inviting e-tenders in two bid system i.e. (i) Technical bid and (ii) Financial bid from reputed agencies & Suppliers with experience in supplying ISI certified Hearing Aid to reputed institutions and who has proven track record with an annual turnover of not less than **Rupees Two Crores**. ISI certification for the quoted product is mandatory requirement for bidding. Interested bidders can apply on line through NIC e-procurement portal URL "<http://eprocure.gov.in/eprocure/app>". The tender document can also be downloaded from our website [www.niepmd.tn.nic.in](http://www.niepmd.tn.nic.in). EMD amount and cost of tender document to be paid online through NEFT / RTGS in NIEPMD account as per bank details mentioned in tender document. Scan copy of online payment receipt should be uploaded with tender document in support of payment evidence.

Date: 27/02/2017

**DIRECTOR**

**(A) Eligibility Criteria for Bidders:-**

a) Tenderer must have obtained BIS Certification / ISI Marks license prior to sending samples with tenders for quoted product. A copy of the BIS Certification / ISI Marks license should be uploaded with technical bid. .

b) Tenderer should attached self-attested copy of the PAN A/c No. issued by the Income Tax Department.

c) Bone conduction Hearing Aid having BIS certification may also be quoted separately.

d) One sample of each category/model of Hearing Aid quoted, should be submitted to NIEPMD for bid evaluation which are non-refundable.

e) After submission of sample for evaluation, and if successful, the bidder should ensure that no changes are made while executing the orders in respect of any part of the hearing aid i.e.,(a) receivers, (b) telecoil, (c) MPO, (d) cords and (e) controls (ON/OFF Switch, Tone Control, Volume Control) as well as physical structure. An undertaking to the effect to be submitted as Annexure – 1.

f) Tenderer should have facilities for repair of Hearing Aids. An undertaking to the effect be furnished as Annexure 2.

g) Tenderer in Annexure 3 should agree to allow usual inspection and check for operation up to 1% of the order or 1 piece, whichever is more by the consignee before acceptance and payment.

h) An undertaking of granting 12-month guarantee against manufacturing defects should be furnished as Annexure 4.

i) An undertaking to replace the Hearing Aid during the guarantee period if they are beyond repairs should be furnished as Annexure 5.

j) Facility available for repairs of hearing aids including giving free service units to customers during the period of repairs under the guarantee period should be indicated in the tender as Annexure 6.

k) An undertaking that, if successful, a Bank Guarantee to the tune of 10% of the value of the order will be furnished before receipt of supply order should be submitted as Annexure 7.

l) A certificate that 100% payment will be accepted only on actual delivery of the Hearing Aid be submitted as Annexure 8.

m) When tenderer receives an order, the Hearing Aid should be dispatched to the consumer within 30 days of receipt of the order. An undertaking that adequate stocks of hearing aids would be maintained so as to execute the supply order should be furnished as Annexure 9.

- n) Tenderer willingness to accept the Fall Clause (i.e. if the price of the product quoted reduces during the period of the contract, the firm will pass on the benefits to the buyer from the date of such reduction) should be submitted as Annexure 10.
- o) An undertaking to supply at least 5% of the order placed as “loaning hearing aids” to implementing agencies for repairs at tenderer’s cost should be furnished as Annexure 11.
- p) An assurance to supply the instrument with suitable battery should be submitted as Annexure 12.
- q) Tenderer should agree at Annexure 13 to put an indelible stamp on the product, marked “ISSUED UNDER ADIP SCHEME OF MINISTRY OF SOCIAL JUSTICE & EMPOWERMENT, GOVT. OF INDIA-NOT FOR SALE”.
- r) The bidder should have their own agency facility. Proof to be uploaded in the Tech Bid.
- s) The bidder should have an annual minimum turnover of **₹. 2 crore**. Proof of certificate for turnover is required to be submitted with the tender (**CA attested certificate and copy of the balance sheet with profit and loss account should be uploaded with technical bid.**)
- t) The applying firm must be registered with the Sales **Tax / Value Added Tax** and the supporting proof for the same is to be attached.
- u) Bidders should provide brief profile of their work experience for the last three years along with the relevant samples of the similar work done earlier.

## **(B) GENERAL TERMS & CONDITIONS:**

1. Tender will be available on NIC e-procurement portal URL “<http://eprocure.gov.in/eprocure/app>” from 02<sup>nd</sup> Mar 2017, 09.00 AM to 21<sup>st</sup> Mar 2017, 03.00 PM.
2. EMD of Rs.2,50,000/- and Tender fee of Rs. 1,000/- should be paid online through NEFT or RTGS in NIEPMD account and payment receipt to be uploaded with technical bid. Technical bids without EMD and Tender Fee shall not be considered for further evaluation.
3. The list of technically qualified bidders will be published on the Notice Board of NIEPMD.
4. The financial bids of technically qualified bidders only will be opened. On the same day or time of opening will be intimated.
5. The order will be awarded for supply of Hearing Aid with the lowest cost per unit from the technically qualified bidder. **As no subsequent cost negotiations will be done, the price quoted should be final.**

### **(C) DEFINITION**

- a) The term Institute shall mean NIEPMD, Chennai.
- b) The term Bidder shall mean the bidder selected by the Institute for the supply of materials.

### **(D) SCOPE OF WORK:**

Ministry of Social Justice and Empowerment, Government of India has entrusted NIEPMD to execute the ADIP Scheme in order to provide aids and appliances to persons with disabilities. On behalf of ministry NIEPMD intends to distribute Hearing Aid to the Hearing Handicapped for their rehabilitation.

NIEPMD is inviting e-tender through NIC e-procurement portal from reputed suppliers & Agencies with proven track record and with an annual turnover of not less than **Two crores** to supply the following items.

### **(E) Tender Submission process**

Interested bidder may submit their quotes by giving all the necessary documents in English or Hindi as specified. **The TENDER must be submitted online through Central Public Procurement Portal e-procurement application only through URL: <http://eprocure.gov.in/eprocure/app> only.** No manual bids will be entertained under any circumstances.

The Tender document attached must be direct, concise, and complete and arranged in an organized and structured manner.

To participate in online bidding process, Bidders must procure a Digital Signature Certificate as per Information Technology Act-2000 using which they can digitally sign and encrypt their electronic bids. Bidders can procure the same from any CCA approved certifying agency, i.e. TCS, Safecrypt, Ncode, eMudhra etc. Bidders who already have a valid Digital Signature Certificate (DSC) need not procure a new DSC.

NIEPMD will not be responsible for delay in online submission due to any reason. For this, bidders are requested to upload the complete bid proposal well advance in time so as to avoid issues like slow speed, choking of web site due to heavy load or any other unforeseen problems.

Bidders are also advised to refer visit any local NIC office or call CPPP 24x7 toll free number 1800-3070-223 or mobile No. 07878007972, 07878007973 for further details about the e-tendering / bidding process.

**(F) Payment Details:**

The following details should be used for making payment of EMD and tender fee:-

**A/C No. 761297290**

**A/C Holder Name: Director, NIEPMD**

**Type of Account: Saving Bank**

**Name of Bank: Indian Bank, Kovalam Branch**

**IFS Code: IDIB000K122**

**Branch Code: 01176**

**(G) Approximate requirement for one year:-**

**TRIMMER DIGITAL HEARING AIDS**

Sl. No.	Hearing aid category Behind the ear	Qty.
01	Moderate	500 Nos.
02	Strong	1000 Nos.
03	Extra Strong	1000 Nos.

**DIGITAL HEARING AIDS**

Sl. No.	Hearing aid category Behind the ear	Qty.
01	Moderate	250 Nos.
02	Strong	500 Nos.
03	Extra Strong	500 Nos.

**(H) Special Terms & Conditions:**

1. The tender submitted by any other means except NIC e-procurement portal, will not be entertained under any circumstances.
2. The materials should be delivered at Chennai and to other parts of the country as per NIEPMD requirement. Place of delivery will be mentioned in purchase order at the time of placing the order.
3. **The total cost quoted should be exclusive of taxes. Applicable taxes to be mentioned separately. Tax applicable at the time of invoice will be paid.**
4. NIEPMD reserves the right to accept / reject / select more than one Agency and to annul the bidding process of any or all bids at any time prior to award of contract without thereby incurring any liability to the affected bidders.

5. The tender will be appraised by committee formed by NIEPMD.
6. NIEPMD shall without prejudice to its other remedies under the contract, deduct from the Contract price, as Liquidated Damages a sum equivalent to 2.5% of the price of delayed Goods or unperformed services for delay of each day until actual delivery or performance, up to a maximum deduction of 20% of the contract price. Once the maximum is reached, NIEPMD may consider termination of the contract and can forfeit the Performance Guarantee amount.
7. The Financial bids of suppliers who are not qualified technically will not be opened.
8. The price quoted should be valid for twelve months. NIEPMD, based on various program/activities, the requirements may increase or decrease the estimated Quantity.
9. The payment will be made within thirty working days after the supply is made.
10. The successful bidder will be required to execute a performance security of ten percent of the value of the contract. The performance security amount will be deducted from the each processed bill. The amount will be refunded at the end of contract or one year. No interest will be paid on amount deposited against EMD and performance security.
11. In case of not depositing or showing inefficiency to deposit the performance security after successfully qualifying, the quotation will be treated as cancelled.
12. At the time of technical bid opening, the company must submit one piece of quoted hearing aids along with accessories packed in the mentioned pouch (one for each category) for verifying technical specifications and trial purpose. As the sample hearing aids are for trial and they **shall not** be returned back to the company.
13. At the time of technical bid opening, the company must submit the original Electro Acoustic Characteristics test report from a government body/recognized body with a declaration that the hearing aid meets the parameters as prescribed in the enclosed reference for Trimmer Digital and digital hearing aids. The certifying bodies include National Institutes and Regional Centers, AIISH (Mysore), RCI recognized Speech and Hearing institutions and MCI recognized Medical College.
14. As per the MSJE guidelines 1 % of Hearing aids would be send for independent EAC evaluation to the independent laboratories to ensure maintenance of standards.
15. Hearing aid along with accessories, 36 batteries and manual shall be pre-packed in mentioned pouch and delivered at site. Hearing aid and accessories packed separately will not be accepted.
16. 3% Free Hearing aids along with accessories (packed separately) for trial and demo purpose should be supplied against each purchase order.
17. Warranty card as stickers/barcode to be struck on hearing aid pouch and should have the address of the company along with phone number so the communication for care and maintenance of hearing aid can be easy for the beneficiaries.

18. Device to interface hearing aid and laptop/PC along with required software needs to be provided for programming digital hearing aid.
19. An Audiologist from the company needs to make a visit to NIEPMD once in four months to evaluate the functioning of the programmer and the hearing aids supplied. He/she shall be upgrading the staff about the latest development in the digital technology exclusively in a one hour talk.
20. **It is mandatory to attend the pre-bid meeting where the sample of the desired material shall be shown in the Dept. of Speech Hearing on 14/03/2017.**
21. **ISI certification is mandatory for all quoted hearing aid products. ISI certificate must be uploaded with technical bid. Original copy of certificate should be produced at time of technical bid opening. No hearing aid product will be accepted without ISI certification.**

.....We agree to all terms and conditions as mentioned above including the validity of the offer. Utmost confidentiality of the data provided shall be maintained.

**Name, Designation & Signature of the bidder with the seal**



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## TECHNICAL BID

(To be uploaded)

The Technical Bid should be made under Company's letterhead and signed on each page by the Authorized signatory with Name and Designation. The Bid should be uploaded specifically mentioning the following information. (Tick wherever applicable).

Name and address of the bidder:

1. Name of the bidder:

a) Full postal address:

b) Full address of the premises:

c) Telegraphic address:

d) Telex number:

e) Telephone number:

f) Fax number:

2. Monthly supply capacity of goods quoted for

a) Normal

b) Maximum

3. Total annual turn-over(value in Rupees)(2015-2016)

(Copy of Balance Sheet s Audit Statement / IT returns, etc. to be attached as proof)

4. Past supply details for 3 years (major orders only)

5. Whether similar job work undertaken in the past, if so details

(Samples to be displayed if required)

**Customer**

**Quantity supplied**

**Year**

6. Information to be furnished for the Technical bid for the.

**TRIMMER DIGITAL HEARING AID.**

**DETAILS BY THE BIDDERS ARE TO BE FILLED IN**

<h2 style="margin: 0;">Adaptive Ready to Fit Trimmer Digital BTE – ISI Marked</h2>
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SL.NO	HEARING AID COMPONENT / FEATURES	PRINCIPLE REQUIREMENTS	TYPE I	TYPE II	TYPE III	REMARKS
			Current model sold in INDIA would only be considered			
1.	Maximum OSPL 90	EAC as per standards prescribed by Office Memorandum No:4-2(8/2014/DD-I Government of India MSJE, Department of disability affairs , dated: 20 <sup>th</sup> OCT 2014 & signed by S.K MAHTO(under Secretary to the Government of India(enclosed). EAC to be certified by NI/RCI /MCI Recognized agencies to quantify the technical bid.				
2.	HF Avg. Full on Gain					
3.	No. Of channels/ (optional) bands					
4.	Frequency Range					
5.	Total Harmonic Distortion					
6.	Battery Current					
7.	Equivalent I/P noise levels					
8.	Telicoil					
9.	Ear Tips	Three Sets	Three types (child, Adolescence and adult )			
10.	Battery	36 nos.				
11.	Volume Control	Wheel				
12.	Microphone	Multi Directional				

- Electro-acoustic features for Behind the ear (BTEs) as per IS 16127 : 2013

S.N	Parameters	Values
1	Maximum OSPL 90	105dB - 135dB
2	HF Avg. Full on Gain	Type I: 40 dB (min), Type II: 45 dB (min), Type III: 50 dB (min)
3	No. of Channels / (Optional) bands	Four
4	Frequency range	200 Hz to 4500 Hz for OSPL of 105 to 115dB 200 Hz to 4000 Hz for OSPL of 115 to 135dB
5	Total Harmonic Distortion	should not exceed 7 % @ 500, 800 & 1600Hz at RTG position
6	Battery Current	≤ 10 mA
7	Equivalent I/P noise levels	≤ 30 dB SPL
8	Telecoil	75 dB(min)

## Digital BTE Hearing Aids– ISI Marked

SL.NO	HEARING AID COMPONENT / FEATURES	PRINCIPLE REQUIREMENT	TYPE I	TYPE II	TYPE III	REMARKS
			Current model sold in INDIA would only be considered			
	Maximum OSPL 90	EAC as per standards prescribed by Office Memorandum No:4-2(8/2014/DD-I Government of India MSJE, Department of disability affairs , dated: 20 <sup>th</sup> OCT 2014 & signed by S.K MAHTO(under Secretary to the Government of India(enclosed). EAC to be certified by				
2.	HF Avg. Full on Gain					
3.	No. Of channels/(optional) bands					
4.	Frequency Range					
5.	Total Harmonic Distortion					
6.	Battery Current					

7.	Equivalent I/P noise levels	NI/RCI /MCI Recognized agencies to quantify the technical bid.				
8.	Telecoil					
9.	No. Of programs	4 with Telecoil option & 1 without telecoil option				
10.	Volume Control	Wheel				
11.	Microphone	Multi Directional				
12.	Battery	36 nos.				

• **Electro-acoustic features for Behind the ear (BTEs) as per IS 16127 : 2013**

S.N	Parameters	Values
1	Maximum OSPL 90	105dB - 135dB
2	HF Avg. Full on Gain	Type I: 40 dB (min), Type II: 45 dB (min), Type III: 50 dB (min)
3	No. of Channels / (Optional) bands	Four
4	Frequency range	200 Hz to 4500 Hz for OSPL of 105 to 115dB 200 Hz to 4000 Hz for OSPL of 115 to 135dB
5	Total Harmonic Distortion	should not exceed 7 % @ 500, 800 & 1600Hz at RTG position
6	Battery Current	≤ 10 mA
7	Equivalent I/P noise levels	≤ 30 dB SPL
8	Telecoil	75 dB(min)

7. Have you worked with NIEPMD earlier? If yes, please give details of the work done.

Signature and seal of the bidder

**NATIONAL INSTITUTE FOR EMPOWERMENT OF  
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**FINANCIAL BID**

(Attached excel sheet needs to be filled uploaded with e-tender)

**TRIMMER DIGITAL HEARING AIDS (ISI Mark)**

Sl. No	Items	Quantity (Nos)	Cost per unit	Total	Taxes applicable	Any other	Total
01	Moderate	500					
02	Strong	1000					
03	Extra Strong	1000					

**DIGITAL HEARING AIDS (ISI Mark)**

Sl. No	Items	Quantity (Nos)	Cost per unit	Total	Taxes applicable	Any other	Total
01	Moderate	250					
02	Strong	500					
03	Extra Strong	500					

**Signature and seal of the bidder**

**No price to be filled up here. Price to be filled up in excel BOQ available with e-tender.**

**FORMAT OF ANNEXURES 1-13**

(TO BE TYPED ON COMPANY'S LETTER HEAD)

**Annexure - 1**

We (Name of Company & Address) undertake to state that if successful, no changes will be made to the hearing aid, in respect of any part of the hearing aid i.e.,(a) receivers, (b) telecoil, (c) MPO, (d) cords and (e) controls (ON/OFF Switch, Tone Control, Volume Control) as well as physical structure.

AUTHORISED SIGNATORY  
Name & Designation

---

(TO BE TYPED ON COMPANY'S LETTER HEAD)

**Annexure - 2**

We (Name of Company & Address) undertake to state that we have facilities for repair of hearing aids.

AUTHORISED SIGNATORY  
Name & Designation

---

(TO BE TYPED ON COMPANY'S LETTER HEAD)

**Annexure - 3**

We (Name of Company & Address) undertake to state that we shall allow usual inspections and checks for operation upto 1% of the ordered quantity or 1 piece, whichever is more by the consignee before acceptance and payment.

AUTHORISED SIGNATORY  
Name & Designation

---

(TO BE TYPED ON COMPANY'S LETTER HEAD)

**Annexure - 4**

We (Name of Company & Address) undertake to state that we shall provide Twelve Months guarantee against manufacturing defects.

AUTHORISED SIGNATORY  
Name & Designation

---

(TO  
BE TYPED ON COMPANY'S LETTER HEAD)

**Annexure - 5**

We (Name of Company & Address) undertake to state that we would replace the hearing aids during the guarantee period if they are beyond repairs.

AUTHORISED SIGNATORY  
Name & Designation

---

(TO BE TYPED ON COMPANY'S LETTER HEAD)

**Annexure - 6**

We (Name of Company & Address) undertake to state that we shall extend facilities for repair of hearing aids including giving free service units to customers during the period of repairs under the guarantee period.

AUTHORISED SIGNATORY  
Name & Designation

---

(TO BE TYPED ON COMPANY'S LETTER HEAD)

**Annexure - 7**

We (Name of Company & Address) undertake to state that if successful, we shall furnish a Bank Guarantee to the tune of 10% of the value of the order, before receipt of Supply Order.

AUTHORISED SIGNATORY  
Name & Designation

---

(TO BE TYPED ON COMPANY'S LETTER HEAD)

**Annexure – 8**

We (Name of Company & Address) undertake to state that 100% payment will be accepted ONLY on actual delivery of the Hearing Aids.

AUTHORISED SIGNATORY  
Name & Designation

---

(TO BE TYPED ON COMPANY'S LETTER HEAD)

**Annexure – 9**

We (Name of Company & Address) undertake to state that adequate stocks of hearing aids would be maintained so as to execute the supply order within 30 days of receipt of the order.

AUTHORISED SIGNATORY  
Name & Designation

---

(TO BE TYPED ON COMPANY'S LETTER HEAD)

**Annexure - 10**

We (Name of Company & Address) undertake to state that we are willing to accept the Fall Clause i.e. if the price of the hearing aid quoted by us reduces during the period of the contract, we shall pass on the benefits to the buyer from the date of such reduction.

AUTHORISED SIGNATORY  
Name & Designation

---

(TO BE TYPED ON COMPANY'S LETTER HEAD)

**Annexure - 11**

We (Name of Company & Address) undertake to state that we shall supply at least 5% of the order placed as "loaning hearing aids" to implementing agencies for repairs at tenderer's cost.

AUTHORISED SIGNATORY  
Name & Designation

---

(TO BE TYPED ON COMPANY'S LETTER HEAD)

**Annexure - 12**

We (Name of Company & Address) undertake to state that we shall supply the instrument with suitable battery.

AUTHORISED SIGNATORY  
Name & Designation

---

(TO BE TYPED ON COMPANY'S LETTER HEAD)

**Annexure - 13**

We (Name of Company & Address) undertake to state that we shall put an indelible stamp on the product, marked "ISSUED UNDER ADIP SCHEME OF MINISTRY OF SOCIAL JUSTICE & EMPOWERMENT, GOVT. OF INDIA - NOT FOR SALE"

AUTHORISED SIGNATORY  
Name & Designation



**CHECK LIST**

***The Technically Bid shall be summarily rejected, if these documents are not uploaded.*** Documents must be uploaded in following serial order only.

Sl. No.	Particulars	Yes / No
01.	Receipt of Tender Fee payment for ₹1000/- (Rupees One Thousand only) to be uploaded. <b>(Non-Refundable).</b>	
02	Receipt for EMD payment of ₹ 2,50,000/- (Rupees Two Lakh Fifty Thousand Only) to be uploaded.	
03.	Photocopy of valid NSIC/SSI/DGS&D Registration Certificate / Review Certificate to be uploaded in case of claiming EMD exemption.	
04.	Firm / Company Registration certificate (Copy to be uploaded)	
05.	Certificate by the bidder to be uploaded stating that the firm / company has not been black listed by any Central Govt. / State Govt. / PSU agencies.	
06.	Certificate by the bidder to be uploaded that they have read and understand all the term and conditions mentioned in the tender document.	
07.	Copy of appropriate PAN Card	
08.	Copy of Registration with Service Tax/ Sales Tax/ VAT Department.	
09.	Experience of atleast 03 years in relevant field. <b>Copy of award of contract / purchase order of 03 years must be uploaded as proof.</b>	
10.	Undertaking to supply on credit of 30 days after clear receipt of materials	
11.	Undertaking regarding rates will be firm during one year contract period.	
12.	Copy of Income Tax Return of the firm/company/agency (Individual in case sole proprietary firm) for last financial year.	
13	Copy of BIS/ISI certification of quoted model.	
14	The Bidder must either be the Original Equipment Manufacturer (OEM) or an authorized dealer. In case of OEM, Proof of being Original Equipment Manufacturer (OEM) or authorized dealer must be uploaded  <b>OR</b>	

	In case of authorized representative of OEM - current authorization from the OEM must be uploaded.	
15.	Certified copies of abridged balance sheets along with profit & loss account of the firm (tenderer) in support of annual financial turnover during the last years, ending 31st March 2016 of the previous financial year, should be at least <b>02 Crore</b> . (Attach Proof)	

**QUOTE FOR HEARING AID MAINTENANCE KIT:-**

Bidders are requested provide cost impact of following materials. These materials are not included in BOQ and did not have any impact on award of contract. Pricing of below mentioned kit may be provided in below table. Materials details will be shown in pre-bid meeting.

<b>Hearing Aid maintenance Kit</b>					
<b>Sl. No.</b>	<b>Description of Materials</b>	<b>Qty.</b>	<b>Unit Price</b>	<b>Tax</b>	<b>Total</b>
01	Dry Kit	01 Nos.			
02	Small Torch	01 Nos.			
03	Ear Huckis for holding the Hearing aids	01 Nos.			
04	Battery Tester assessor	01 Nos.			
05	Brush tool with Magnet pin	01 Nos.			
06	Ear Pump	01 Nos.			
07	Warranty card as sticker extra barcode label to be provided	2 Yrs./Barcode 02 Nos.			
08	Manual (Coloured)	01			
Total Cost of one Kit					

**Sample of material proposed above can be seen at the time of pre-bid meeting.**